

MSLR Electric Limited Warranty 2025

Effective Date: Feb 14, 2025

Company: MSLR Electric (MSLR Efoils)

Location: Kelowna, British Columbia

Business Email: info@mslrelectric.com

Business Phone: 1.236.200.5955

Website: www.mslrelectric.com

MSLR Electric ("MSLR Efoils") warrants that its products will be free from defects in material and workmanship under normal use and service for a period of **one (1) year** from the date of original purchase. This limited warranty is provided to the original purchaser and is non-transferable. If an MSLR Efoil is purchased secondhand, it will not be covered under this warranty.

Warranty Coverage

This warranty covers:

- Manufacturing defects in materials and workmanship.
- Repair or replacement of defective parts at the discretion of MSLR Electric.

Exclusions

This warranty does not cover:

- Normal wear and tear.
- Damage resulting from misuse, abuse, accidents, modifications, or unauthorized repairs.
- Damage caused by saltwater corrosion, improper maintenance, or failure to follow provided instructions.
- Water damage due to improper assembly, sealing, or maintenance.

Warranty Claim Process

MSLR Electric also offers after-service warranty options. MSLR owners will be responsible for all shipping costs to and from our office or our suppliers. To initiate a warranty claim:

1. Contact MSLR Electric at **warranty@mslrelectric.com** or call **1.236.200.5955**.
2. Provide proof of purchase, a detailed description of the issue, and photos or videos if applicable.
3. Upon review, MSLR Electric will determine if the product qualifies for warranty service.

If the product is deemed eligible for warranty service, MSLR Electric will either:

- Repair the defective component,
- Replace the defective component with a new or refurbished part, or
- Replace the entire product at its discretion.

Limitation of Liability

This warranty is the sole and exclusive warranty offered by MSLR Electric. MSLR Electric is not liable for any incidental or consequential damages resulting from the use or inability to use the product. This includes, but is not limited to, loss of profit, loss of use, or injury to property.

Governing Law

This warranty shall be governed by and construed in accordance with the laws of **British Columbia, Canada**. Any disputes arising from this warranty shall be resolved in the courts of British Columbia.

For further assistance, please contact us at **info@mslrelectric.com** or call **1.236.200.5955**.